

# RETURN/CHANGE OF PRODUCTS FORM

Number of online order:

Full Name:

Phone order: YES  NO

Address:

Date:

Postal Code:

Method of payment:

Phone number:

Please, check what you need: CHANGE  RETURN

I WANT TO RETURN		
CODE	COLOUR	SIZE

I WANT TO RECEIVE		
CODE	COLOUR	SIZE

Reason for return exchange:

- Other, please give some details
- Defective, please give some details
- Wrong product
- Order error

Thick the method of payment :

CREDIT CARD  PAY PAL  KLARNA  CASH ON DELIVERY  DEPOSIT OF BANK ACCOUNT

NATIONAL BANK

ALPHA BANK

PIRAEUS BANK

IBAN: \_\_\_\_\_

COMMENTS / REMARKS

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**ATTENTION! RETURN WILL NOT BE ACCEPTED WHEN:**

1. There is no receipt of the purchase
2. The tags and the product is not in its original condition.
3. The packaging of the product is not in its original condition.
4. The product has not been used. (When you want to change or return a product, you must use its original packaging or an equally dimensional weight packaging, without ruining it with adhesive tapes.)

**DO NOT FORGET!**

You must fill in the Change/Return form on the front page and , along with the receipt and the order confirmation, you put them in the package of the product you want to change or return.

**RETURNS- CARRIER SERVICE**

Changes and returns are only made via ACS and the recipient , that is MRDline, is charged. (This is valid only in Greece)

In products with high dimensional weight and for destinations abroad, the changes and returns procedures may vary. You must first contact us or send us an email. Otherwise, if you decide to ship the product back to us with another carrier service, then you will be charged with the shipping expenses.

In any case, it is imperative you first contact us or send us an email.

(For further information, please look at our webpage, on the bottom part, under the CHANGE/RETURN link)

Thank you for your preference!

Our sole intention is the best possible service to our customers.